

The Springs Medical Gender Clinic service is provided in-house by our GP Transgender Health Specialist, Dr Holly Lewis.

Our LGBTQIA+ friendly gender clinic offers extended consultations to support gender diverse health and wellbeing as well as providing on site medical management of gender transition. We welcome new patients of all ages. If you are under 18, Dr Holly will speak with you about your individual circumstances.

The clinics will be available at SM Daylesford and will provide onsite access to:

- Transgender Health Specialist GP
- Access to Informed Consent HRT initiating Endocrinology Service (via Telehealth - Medicare Funded)
- Access to LGBTQIA+ friendly psychology (Medicare Funded under mental health care plan)

Initial appointment: A chance to meet Dr Lewis and review your health and individual care needs.

This may include:

- Maintenance and monitoring of current/ongoing gender affirming hormone therapy
- Organising and preparation for subsequent appointment with bulk billed telehealth with endocrinologist to initiate gender affirming hormone therapy
- Providing access to in house LGBTQIA+ friendly psychology
- Referrals and follow-up support of gender affirming surgery

New Patients wishing to start gender affirming hormone therapy, please be aware this will not be possible during your initial appointment. But be assured wait times for subsequent HRT initiation under endocrinologist are relatively short and there are no fees involved in accessing this service.

Costs: The fees for our Gender Clinic consultations at Springs Medical are:

- **Initial Appointment with GP Dr Holly Lewis – 30 minutes:** Standard SM GP fees apply: Out of pocket fee of \$40. Concession Card holders \$20.
This appointment is required before bookings can be made for psychologist or endocrinologist appointments.
- **Psychologist Consultations** – Medicare funded under Mental Health Care Plan
- **Endocrinology** – Medicare funded, Telehealth appointment held onsite at SM Daylesford

Full payment is expected at the time of consultation. Additional fees will apply if full payment is not paid at the time of consultation. Instant Medicare rebates are available to your bank account via the Tyro system.

For further information regarding our billing policy, please see

<https://springsmedical.com.au/gp-fees.php>

How to book your initial appointment:

- Book your appointment online via HotDoc or visit our website <https://springsmedical.com.au/book-online.php>
- Telephone 5348 2227 and select option 1 to speak with reception

Non-attendance or late cancellation fees: It's **very** important that you contact reception if you unable to keep your appointment. Please give us at least 24hours notice otherwise a cancellation fee of \$40 may apply. Cancellation fees do not attract a Medicare rebate.

This leaflet provides information about your forthcoming appointment so you know exactly what to expect. We'll go into more detail during your appointment and be able to ask answer any questions that you may have.



● 10 Hospital Street
Daylesford 3460
t:03 5348 2227
f:03 5348 1447

● 22 Victoria Street
Trentham 3458
t: 03 5424 1602
f: 03 5424 1851

● 89 Piper Street
Kyneton 3444
t: 03 5422 1298
f: 03 5422 1307