

As a private general practice, our aim is to provide you with the very best care and service. We would like you to feel that you are not being rushed, that our doctors are attentive and that they explain things clearly.

Our fees are structured to reflect the time you spend with the doctor as well as the number and complexity of matters discussed during your consultation.

Private patients

Non concession card holders

Private Health companies do not offer a rebate for any general practice consultations

Concession Patients

Includes Pensioner Card, Health Care Card & Commonwealth Seniors Card holders

For appointments on weekdays before 6pm, our fees are listed below together with the rebate you will receive from Medicare and your out of pocket cost (gap payment):

Consultation	Medicare Rebate	PRIVATE PATIENT		CONCESSION PATIENT	
		Total Fee (Pay on the day)	Out of Pocket Cost (Gap payment)	Total Fee (Pay on the day)	Out of Pocket Cost (Gap Payment)
Short	\$17.50	\$57.50	\$40	\$37.50	\$20
Standard	\$38.20	\$78.20	\$40	\$58.20	\$20
Long	\$73.95	\$113.95	\$40	\$93.95	\$20
Extended	\$108.85	\$148.85	\$40	\$128.85	\$20

For private patients, appointments after 6pm on weekdays and Saturdays will incur an additional fee of \$5.

All patients are expected to settle their account on the day.

Deferred accounts will incur an administration charge of \$10 - \$12.

Patients exempt from gap payment (routinely bulk billed)

- Eligible Veterans Affairs (DVA) card holders
- Children under 16 years of age with a concession card
- Children under 16 years of age for routine childhood vaccination-only visits

Additional charges

Please note that **all patients** may be charged for some services and consumables, for example:

- Nurse PAP tests will incur a \$20 fee which may be eligible for a rebate from Medicare depending on individual patient concession card and chronic disease status.
- Patients requiring regular wound dressings may need to be provided with an approved dressing pack. A schedule of fees will be advised for these at the time of your consultation.

Repeat scripts without consultation

To ensure patient safety, repeat scripts will only be written without a GP consultation in extreme circumstances. If you require a repeat on your medication, we strongly advise that you arrange an appointment in advance. Rapid Clinic appointments are suitable for prescription only consultations and may be bulk-billed.

For requests of repeat scripts without a GP consultation, fees apply as follows:

- Private patients - \$25
- Concession card holders - \$20

Payment options

All patients are expected to settle their account on the day.

Payments can be made by cash, cheque, major credit cards (Visa/Mastercard only) and EFTPOS. Medicare claims are sent for processing online.



Tyro Medicare Easyclaim

is available. When paying your account in full, this allows an instant refund of the Medicare/government rebate from Medicare to your Cheque or Savings account using our integrated EFTPOS machine.

We are aware that financial difficulties may arise from out-of-pocket medical costs and we are committed to providing equitable and timely medical and health care services to meet your needs. Please discuss with your doctor any financial concerns you have at the time of your consultation.